

Dick Brook Catchment

Your Community is at Risk From Flash Flooding

2020

Flash flooding occurs in localised areas as a result of high intensity rainfall. The resulting fast flowing water and debris could cause risk to life and significant damage to property. The Dick Brook Catchment is an area which could experience this type of flooding.

Background

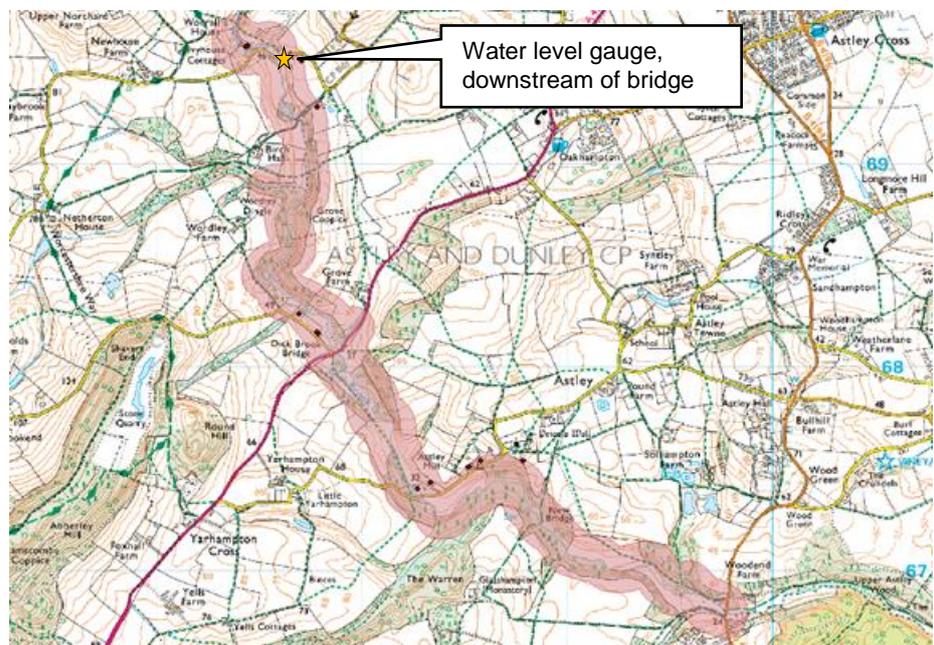
As a result of the disastrous flooding in Boscastle in 2004, we modelled the rainfall event across the country and identified many communities at risk of a similar flash flood. The main flood risk in your community comes from The Dick Brook. The map below shows the areas of the community known to be at risk from exceptionally high flows in the brook. The red area on the map below relates to Flood Zone 2 – the areas that are risk from a '1 in 1000 year' flood event.

What have we done so far?

Worcestershire County Council, Wyre Forest, Malvern Hills District Council and the Environment Agency have been working together to ensure multi-agency response plans are in place, robust and up to date.

A rainfall gauge has been installed at Rock, which gives early indication that a flood may occur and a river level gauge is in place on the Dick Brook.

The river level gauge can provide text and phone call alerts and further details about this can be found below.



What are we doing next?

Included with this newsletter is a blank template personal flood plan, which we are encouraging all residents to fill in. Think about what you would do in the event of a flood, what would you take with you, where could you go if you needed to leave your property? Do you have medication or prescriptions that are essential?

If you are not already signed up to receive alerts from our river level gauge we are encouraging residents to sign up to receive these by following the instructions below.

If you have any queries relating to this matter or would like to know more, please do not hesitate to contact us using this email address: flood.resilience@environment-agency.gov.uk

How to sign up for Flood Warnings for your area:

To sign up to receive alerts from the Dick Brook community gauge or rainfall alarms please email your local Environment Agency Flood Resilience Team flood.resilience@environment-agency.gov.uk or by calling **020302 31735**

customer service line
03708 506 506

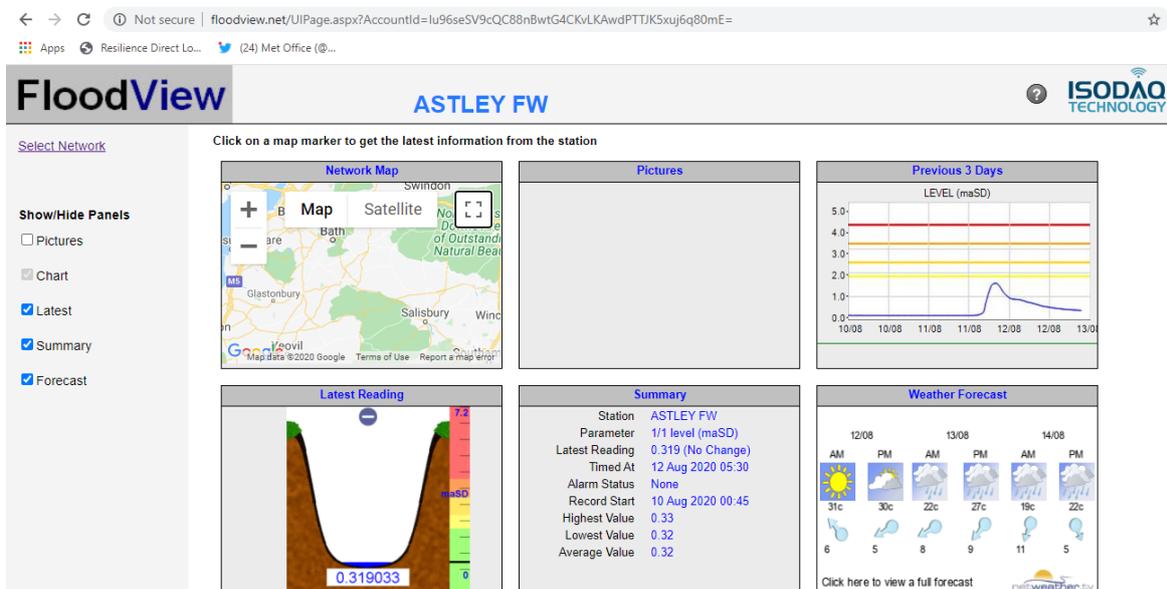
www.gov.uk/environment-agency

incident hotline
0800 80 70 60

floodline
0345 988 1188
0845 988 1188

How to view live river levels online:

- You can view the live river level in the Dick Brook online at: www.floodview.net
- To log in change the network name to EA Midlands
- Zoom in to your local area and click the gauge on the Dick Brook
- You should then see the screen illustrated below
- Please note that using the most up to date version of the Chrome browser is the best way to access and view the data



If flooding occurs

- be aware there may be hidden dangers in the flood water, like sharp objects, sewage and trip hazards;
- Take photographs as your insurer may require evidence
- Contact your buildings and contents insurer
- Contact your local council if you need assistance with housing or waste disposal

Further information

- If you are finding it difficult to get buildings and/or contents insurance due to flood risk, you can contact the national flood forum at nationalfloodforum.org.uk or by calling **01299 403055** and they will be able to offer expert advice.
- more guidance is also available at gov.uk/flood

How you can help us:

If you have any details such as photographs, videos or a personal account of previous flooding, then we would love to hear from you. You can contact us at flood.resilience@environment-agency.gov.uk to provide us with any information you feel might be relevant.

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